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leaving.","reviewRating":{"@type":"Rating","ratingValue":1},"author":{"@type":"Person","name":"Hinna R.","sameAs":"https://www.productreview.com.au/consumer-profiles/d9cc142e-8112-4a0e-99b7-2faa7ae0b242"}},

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don't drive or don't have someone to chaperone us around. After explaining that their strict criteria on their five needed transactions in order to get their pithy 1.35% interest rate have become too hard for me to complete, since they won't accept transfers, direct debits, BPays or even rent or credit card payments, I asked for them to wave the five transactions. I was told in no uncertainly terms that they couldn't care less & I was free to go elsewhere. I honestly cannot believe that for the privilege for THEM to get to use MY money, they make ME jump through hoops for a measly 1.35%.. not 6% like I USED to get. The kicker is that they actually TOLD ME that me DOING those five transactions

per month.. get this.. DO NOT BENEFIT THEM IN ANY WAY!! So they just lost being able to use my $140,000+ to loan to someone else & charge FOUR TIMES AS MUCH in interest that THEY pocket just because I can't use tap & go to buy coffee or petrol.. smh\n\nOh & here's a potentially scary thing.. be very mindful of the fact that customers have complained that ING make it EXTREMELY difficult for your loved ones to access your money if you die.. & even if they do, they charge you THOUSANDS in \"administration fees\". \n\nRead other reviews for confirmation of this. So glad I came here now, as my daughter wouldn't have been able to get my money if I passed away.","reviewRating":{"@type":"Rating","ratingValue":1},"author":{"@type":"Person","name":"Bella","sameAs":"https://www.productreview.com.au/consumer-profiles/98b1afbf-abf6-4cf4-b3ed-2f00edcc3ee6"}},

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do that. Then I tried to login my account on the phone to see what happened, the access code shows incorrect(which is definitely correct) and the account has been locked. I called customer service then and I was told that she can not do anything for me and the only way is to send an email which takes at least one business day to get a response!!! I asked her what if my money was taken by someone during this one business day, she said she can not give me any advice!!?? It is pretty simple to verified my account over the phone and help me to unlock my account!!! I am really disappointed with Ing bank!","reviewRating":{"@type":"Rating","ratingValue":1},"author":{"@type":"Person","name":"Mia","sameAs":"https://www.productreview.com.au/consumer-profiles/9bc1b62d-95c6-4534-a984-7735d669090c"}},

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credit rating. I earn much more than any of their bank managers and I am told I am a lair and a thief over an amount so small?!\nI only joined this bank because of the low fees and thats something I never did in the past. I have always believed that Cheap is always Nasty and ING certainly proved that to me.\nAVOID this bank","reviewRating":{"@type":"Rating","ratingValue":1},"author":{"@type":"Person","name":"HaneyF","sameAs":"https://www.productreview.com.au/consumer-profiles/e543bc03-2460-4da2-aaf6-6e69974e236f"}},

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